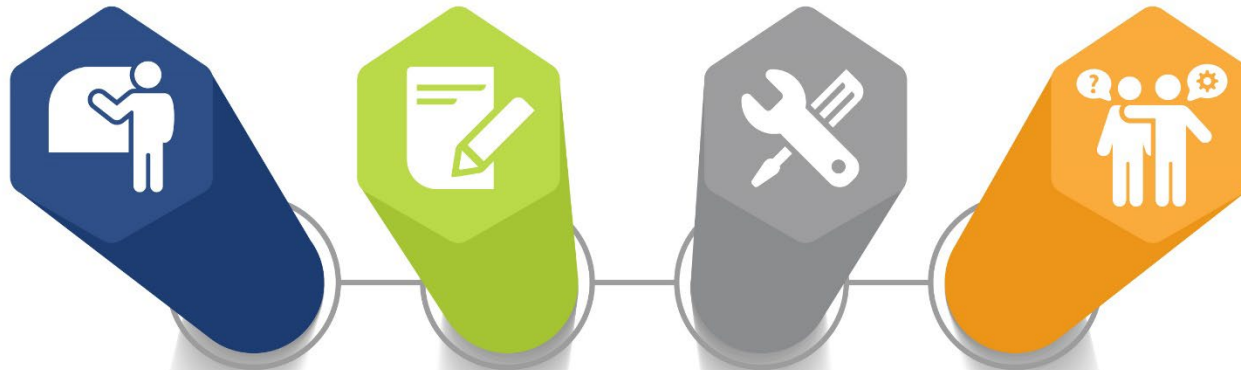


Technician Workforce Development Program

NexTech Academy 4-Pillar Model



FACILITATED TRAINING

Facilitation training includes:

- A Learning Process
 - Structured
 - Intentional
 - Clearly Defined
- Dedicated learning spaces
- Subject matter competency
- Utilize best practices to support learning

STRUCTURED CURRICULUM

Fundamental Components:

- Technical skills development – Hard Skills
- Effective Communication Strategies – Soft skills development
- Content Retention Evaluations – Knowledge checks
- Reflection exercises – Gauge Understanding
- Interactive learning – Engaging for the User
- Competency evaluations

SKILL LAB

Safe environment to practice:

- Use of hand & power tools
- Proper safety and PPE techniques
- Technical skills on trade equipment
- Maintenance techniques
- Troubleshooting procedures

FIELD MENTOR

Field mentors are responsible for:

- Technical/soft skill observation & feedback
- Correction and re-teach if required
- Field demonstration for new situations
- Being a trusted partner/resource for new technicians

Recruiting Process – Hire for Character, Train for Skill.